



elets
**BFSI AI &
 Analytics
 Summit**

20TH JUNE 2024 | THE LALIT MUMBAI

India's First & Biggest AI Summit
 for BFSI Leaders

Then AI to Gen AI: Decoding the New Horizon

#EletsBFSIAI

DRAFT AGENDA

Timings	Session Flow
08:30 AM - 09:30 AM	Registrations & Networking over Breakfast
09:30 AM - 09:45 AM	<p>Welcome Address by Dr Ravi Gupta, Founder & CEO Elets Technomedia and Editor-In-Chief, The Banking & Finance Post Magazine</p> <p>Lamp Lighting & Launch of The Banking and Finance Post Magazine</p>
09:45 AM - 10:00 AM	<p>Keynote Address: The Quantum Leap: Redefining BFSI Dynamics, AI-Powered BFSI Institutions, Unleashing the Future of Finance</p> <p>As we transition from AI to Gen AI, the opportunities and challenges facing the BFSI (Banking, Financial Services & Insurance) industry have never been more dynamic. Explore how AI-driven technologies are reshaping customer experiences, risk management, fraud detection, and operational efficiencies. Discover strategies to leverage data insights for personalized financial services while navigating regulatory landscapes. Together, let's decode the new horizon, unlocking innovation, and sustainable growth in the BFSI sector.</p>
10:00 AM - 10:40 AM	<p>Panel Discussion: From Then AI to Gen AI: How BFSI Sector is Adapting the AI Evolution</p> <p>The BFSI sector is rapidly embracing AI's evolution, anticipating its transformative impact across operations. AI's prevalence extends its influence to employees, customers, and regulators, requiring adept navigation of technological and organisational shifts through collaborative approaches. Generative AI emerges as a potent tool, streamlining customer service and back-office functions for immediate financial gains and long-term value creation. However, maximising AI's potential poses challenges in technical adjustments, customer trust-building, data privacy, and talent acquisition. Despite hurdles, scaling AI adoption is crucial for BFSI competitiveness and adaptability. Ensuring AI system trustworthiness via robust data management, model governance, and regulatory compliance is paramount for maintaining customer confidence and regulatory adherence in the AI-driven banking realm.</p>
10:40 AM - 10:55 AM	Technology Presentation
10:55 AM - 11:10 AM	Networking Hi-Tea/Coffee Break & Visit to Expo
11:15 AM - 11:55 AM	<p>Panel Discussion: Harnessing AI and Big Data to Address Compliance Complexities in Global Banking</p> <p>Global banking institutions are leveraging AI and Big Data to tackle compliance complexities efficiently. By harnessing AI's predictive capabilities and Big Data's vast information, banks enhance regulatory compliance processes. These technologies enable real-time monitoring of transactions, identifying suspicious activities, and mitigating risks effectively. Additionally, AI-driven automation streamlines compliance workflows, reducing manual errors and operational costs. Despite challenges like data privacy and regulatory nuances across regions, the integration of AI and Big Data empowers banks to navigate complex compliance landscapes with agility and precision, ensuring regulatory adherence and bolstering trust in the global banking sector.</p>

11:55 AM - 12:10 PM	Technology Presentation
12:10 PM - 12:15 PM	Emcee Activity
12:15 PM - 12:30 PM	Technology Presentation
12:30 PM - 01:10 PM	<p>Panel Discussion: Changing Dynamics of Customer Engagement: AI, Analytics and Trusted Data Reshaping the Landscape</p> <p>In the banking and financial services industry (BFSI), the way customers experience services is evolving, driven by new technologies, a deep understanding of customer preferences, and ethical principles. This evolution includes using solutions like chatbots and data analytics to make informed decisions. Advanced technologies such as artificial intelligence play a crucial role in this transformation, allowing for tailored services and improved security measures. The future of customer experience in BFSI relies on effectively using technology, understanding customer needs, and adhering to ethical standards to create seamless, personalised, and trustworthy interactions.</p>
01:10 PM - 02:00 PM	Networking Lunch Break
02:00 PM - 02:40 PM	<p>Panel Discussion: A New Frontier: AI Compliance Regulations Redefined For A New Era</p> <p>In the evolving landscape of artificial intelligence (AI), concerns arise regarding its potential risks and the necessity for comprehensive regulations. While AI offers immense benefits, including revolutionary advancements in various industries, there's growing apprehension about its unchecked use. The call for AI compliance regulations stems from the need for transparency, accountability, and mitigation of risks associated with AI, particularly in handling sensitive data.</p>
02:40 PM - 02:55 PM	Technology Presentation
02:55 PM - 03:00 PM	Emcee Activity
03:00 PM - 03:30 PM	<p>Fireside Chat: Navigating Data Governance Challenges: Strategies for the AI Era</p> <p>Navigating Data Governance Challenges in the AI Era demands a multifaceted approach. Essential considerations include ethical AI deployment, bias mitigation, and strict adherence to regulatory frameworks like the Digital Personal Data Protection Act 2023 (DPDPA). Diversifying training datasets and embracing explainable AI are pivotal steps. Additionally, robust data governance strategies must prioritize data quality, privacy, and active stakeholder engagement.</p>
03:30 PM - 04:10 PM	<p>Panel Discussion: The Intersection of AI, Data, and Analytics: Charting The Future of Fraud Resilience</p> <p>The AI boom of 2023 escalates fraud challenges worldwide, with experts predicting a \$2 billion spike in identity theft due to generative AI, says a report by SAS. The industry face a resurgence of old scams revamped with AI, intensifying consumer concerns. In response, financial institutions are embracing advanced analytics and AI for robust fraud detection. The battle against evolving fraud demands constant innovation and investment in AI to safeguard customers and stay competitive in 2024 and beyond.</p>
04:10 PM - 04:30 PM	Networking Hi-Tea/Coffee Break & Visit to Expo
04:30 PM - 05:00 PM	<p>Fireside Chat: Ethical AI and Governance: Balancing Innovation with Customer Trust</p> <p>AI's widespread use in finance brings ethical challenges that need careful handling. Exploring the ethical challenges AI brings to finance, emphasizing fairness, transparency, and privacy. We'll delve into how to combat algorithmic bias and protect data privacy, particularly in alternative credit scoring. Learn how balancing innovation with robust privacy measures builds customer trust, ensuring individuals retain control over their sensitive data. Join us to understand the pivotal role of ethical AI in fostering responsible progress and enhancing the customer experience in finance.</p>
05:00 PM - 05:15 PM	Power Pause
05:15 PM - 05:45 PM	Elets BFSI AI & Analytics Breakthrough Awards 2024
05:45 PM - 06:00 PM	Vote of Thanks & Conference Ends

Note: The agenda is subject to change, and it will keep evolving

EXPRESS INTEREST

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